

Terms & Conditions

Last updated: 28/04/2025

Welcome to PickleDepot & PadelDepot (Pickle Padel Station Sdn Bhd)

By accessing and using our website and booking system, you agree to be bound by the following Terms & Conditions. These apply to all court bookings, group lessons, private coaching sessions, and related services offered through our platform.

1. Services Offered

Through this website, users can:

- Book pickleball and/or padel courts
- Register for group lessons
- Schedule private coaching
- View available programs and events

All services are subject to availability and confirmation.

2. Bookings & Payments

Our booking system is developed and maintained in-house. When you make a booking, you agree to:

- Provide accurate, complete information.
- Pay all associated fees as displayed at the time of booking.

Please note: All payments are processed through third-party vendors. Their **Terms & Conditions** and **Privacy Policies** apply separately and can be found on their respective websites.

3. No Refund Policy

We do not offer refunds for any bookings under any circumstances.

4. Rescheduling Due to Rain

Bookings may only be rescheduled due to weather-related cancellations (e.g., rain) under the following conditions:

- You must notify the on-duty receptionist **within 15 mins of your scheduled time slot**.
- Rescheduling is at the discretion of staff based on availability and must be confirmed on the same day.

Failure to notify within the given window will result in forfeiture of the session without refund or reschedule.

5. User Conduct

By using our services, you agree not to:

- Violate any applicable laws or regulations
- Engage in disruptive, unsafe, or inappropriate behavior
- Tamper with or misuse our website or booking system

We reserve the right to deny access to services for violations of these terms.

6. Liability Waiver

Participation in pickleball and associated activities involves inherent physical risk. By booking with us, you voluntarily assume all risks and agree that [Your Business Name] is not liable for:

- Personal injury
- Loss or damage to personal property
- Any indirect or consequential damages

7. Modifications

We reserve the right to update these Terms & Conditions at any time. Updates will be posted on this page with the date of revision. Continued use of the site and services after changes constitutes acceptance of the new terms.